

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT	
Initial Report	
Premise/facility under investigation (name and address)	Christine's Body & Sole - 85 Government Road, Kirkland Lake, ON
Type of premise/facility: (E.g. clinic, personal services setting)	On-site clinic and home care provider. Only the foot care services provided by this business are included in this IPAC lapse.
Date Board of Health became aware of IPAC lapse	2025-01-09
Date of Initial Report posting	2025-01-28
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	Other
Summary Description of the IPAC Lapse	Improper reprocessing, including lack of sterilization, of re-useable foot care equipment and instruments between use on clients.
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	Yes
If yes, was the issue referred to the regulatory college?	Yes
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	A Section 13 order was issued under the Health Protection and Promotion Act to require the operator to cease provision of any foot care procedures on clients. Operator must be able to meet the reprocessing best practices as laid out in the Provincial Infectious Diseases Advisory Committee's Best Practices for Cleaning, Disinfection, and Sterilization of Medical Equipment/Devices in All Health Care Settings document before resuming any foot care services.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	2025-01-28
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	Letters were mailed to clients of Christine's Body & Sole in February 2025, advising them of the IPAC lapse and recommendations regarding testing for blood-borne illnesses. If individuals did not receive a letter from northeastern Public Health, but did receive foot care services from Christine's Body & Sole, may also consider testing in discussion with their health care provider.
If you have any further questions, please contact:	
Name	Suzanne Lajoie
Title	Manager of Environmental Health
E-mail address	suzanne.lajoie@neph.ca
Phone number	1-877-442-1212 x 2304
Final Report	
Date of Final Report posting:	2025-07-16
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	2025-01-28
Brief description of corrective measures taken	Operator is no longer offering foot care services to clients.
Date all corrective measures were confirmed to have been completed	1/28/2025
Final Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	N/A
If you have any further questions, please contact:	
Name	Suzanne Lajoie
Title	Manager of Environmental Health
Email address	suzanne.lajoie@neph.ca
Phone number	1-877-442-1212 ex. 4118