

PUBLIC HEALTH UNIT INFECTION PREVENTION AND CONTROL LAPSE REPORT	
Initial Report	
Premise/facility under investigation (name and address)	Just Lovely- 506 Ferguson Avenue, Haileybury, ON
Type of premise/facility: (E.g. clinic, personal services setting)	Personal Services Setting
Date Board of Health became aware of IPAC lapse	2025-08-20
Date of Initial Report posting	2025-09-16
Date of Initial Report update(s) (if applicable)	
How the IPAC lapse was identified	Other
Summary Description of the IPAC Lapse	Reusable equipment not maintained in a condition that renders them easily cleanable. Reusable equipment not properly cleaned before disinfection. Reusable equipment not properly disinfected. Reusable equipment not disinfected in Health Canada approved disinfectant. Reusable equipment was being disinfected in disinfectant that was not at an adequate strength. Single-use items not immediately discarded after use. Premises maintained in an unsanitary condition.
IPAC Lapse Investigation	
Did the IPAC lapse involve a member of a regulatory college?	No
If yes, was the issue referred to the regulatory college?	Not Applicable
Were any corrective measures recommended and/or implemented?	Yes
Please provide further details/steps	Premises was ordered to close in order to obtain adequate disinfection supplies and to thoroughly clean/disinfect the premises. Premises was able to obtain appropriate disinfectants for re-useable equipment and surfaces. They removed all previously used single-use equipment, as well as re-useable equipment that was not in good condition, and thoroughly cleaned the premises.
Date any order(s) or directive(s) were issued to the owners/operators (if applicable)	August 20, 2025 - Verbal Order August 25, 2025 - Written Order Provided and Order Recinded (after re-inspection)
Initial Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	Operators of the premises immediately responded to the concerns brought forward and worked with Northeastern Public Health to ensure that the premises met provincial requirements for infection prevention and control practices. A Re-inspection was conducted on August 25, 2025 and the premises was allowed to re-open.
If you have any further questions, please contact:	
Name	Suzanne Lajoie
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Final Report	
Date of Final Report posting:	
Date any order(s) or directive(s) were issued to the owner/operator (if applicable)	
Brief description of corrective measures taken	
Date all corrective measures were confirmed to have been completed	
Final Report Comments and Contact Information	
Any Additional Comments (Do not include any personal information or personal health information)	
If you have any further questions, please contact:	
Name	
Title	
Email address	
Phone number	